



Larry D. Romito
President, CEO

April 10, 2007

Stephen A. Tower II
Coldwell Banker United, Realtors
13130 Memorial Drive
Houston, TX 77079

Dear Stephen:

It is my pleasure to inform you that you have been granted Quality Service Certified® PLATINUM status. You have achieved this outstanding recognition by receiving 100% client satisfaction based on survey results compiled for the year 2006 by Leading Research Corporation.

Enclosed you will find a certificate reflecting your achievement and a personalized Press Release. We suggest that you make multiple copies of the release and send to local, state and national print media organizations. Give one copy to your manager and/or broker so that he or she will have the opportunity to congratulate you and recognize your achievement. For an electronic version of the press release that you personalize yourself, please contact customer service at 949-481-4438.

Your QSC Platinum status has already been added to your credentials at www.QualityService.org, the consumer and fee-free agent referral website, so that consumers and other real estate professionals may learn of your commitment and accomplishments.

Of the many professional activities in which you engage, nothing is more important than the reliability, consistency, accountability and responsiveness you offer your clients as a Quality Service Certified real estate professional. Your exceptional client satisfaction and Platinum status give evidence to the fact that you are among the best in the industry. Congratulations!

Sincerely,

A handwritten signature in black ink, appearing to read 'Larry D. Romito', written over a white background.

Larry D. Romito
Enclosures